

Moominvalley 2019 FAQ and Troubleshooting

- **Can I share links to the Moominvalley episodes with my friends?**

You are welcome to do so if you can share them *privately*. For security reasons, we are asking that you please don't make public posts on social media that contain links or references to the Moominvalley uploads and subtitles.

Sharing official Moomin Hunt posts is welcome, of course! We just don't want too much attention drawn to the Moominvalley uploads, as it could put them at greater risk of being taken down.

- **When do new Moominvalley episodes air, and when will they be uploaded or subtitled? Which episode is next?**

Currently, the episodes debut Mondays in Finland. They become available on YLE's website at midnight and air on television at 8:00 PM. We would love to have the episodes ready for you as soon as possible, but it depends on the schedules of our uploaders and translators.

The [YLE Moominvalley page](#) has a list of upcoming titles and descriptions, up to five episodes after the most recent airing. (For non-Finnish viewers, click "Kaikki" on the right side of the page, underneath the Moomin banner.)

- **When does the English version come out? Which other countries will it be airing in?**

The English version premiered April 19th on Sky One and Sky Kids.

The series also began airing in Japan on April 4th. You can read the cast list and additional details [on the official Moomin site](#).

More dates will be listed here as they are revealed.

- **Where can I see other Moomin media, besides the new series?**

In the [Moomin Hunt](#) drive! Part 1 contains various dubs and remasters of the '90s anime. Part 2 contains all other shows and movies that we have obtained. Part 3 contains other media, currently including books, music, and documentaries. Check the [Table of Contents](#) if you aren't sure where to look.

- **I can't watch the videos, what do I do?**

Scroll down to the troubleshooting suggestions section and see if anything there helps.

- **Who can I contact if none of the suggestions work, or if I have something to contribute?**

You can talk to Mike ([snufkin_tears](#) on twitter and [killuz](#) on tumblr) or Tab (troominmoll on [tumblr/twitter](#)) or Dox ([giantsquidhunter](#) on tumblr and doxsmulder@gmail.com). They are all open to help with troubleshooting through any technical difficulties. but please understand they cannot answer anonymous Tumblr messages regarding subtitled episodes. If you receive an error page different from the messages shown below, a screencap of it would be helpful.

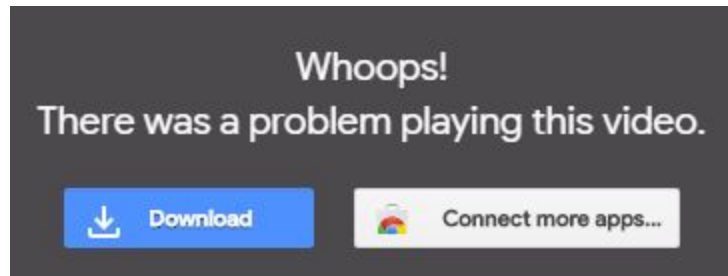
And any media you have to share is always appreciated, whether it's videos, books, music, or more. You can send files to them, or ask for access to upload directly to the drive.

Troubleshooting Suggestions

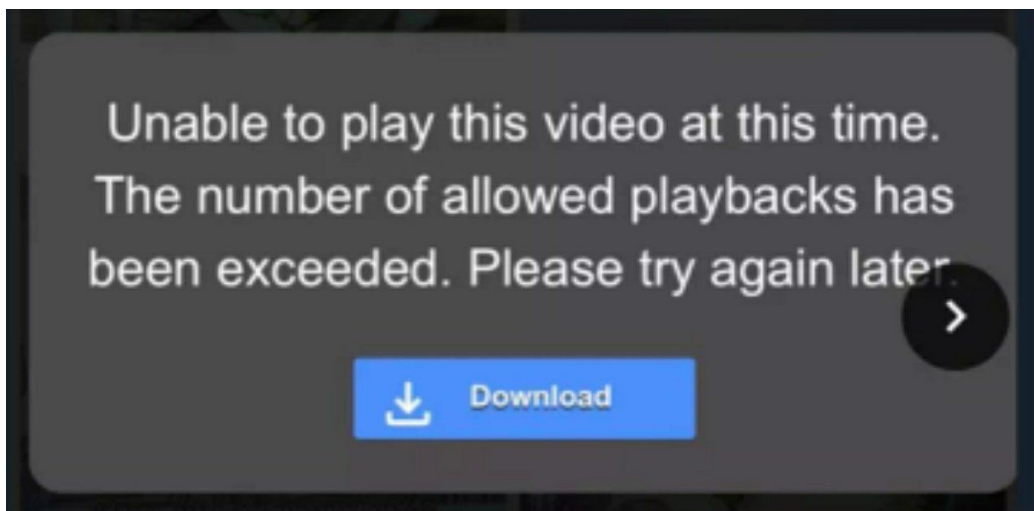
Access to doc-0s-ag-docs.googleusercontent.com was denied

You don't have authorization to view this page.

HTTP ERROR 403



- If you receive these errors upon trying to download or view a file, you may simply need to log into your default Google account. Drive does not seem to let anybody view or download larger files while logged into a secondary account.



- Select the “make a copy” option, which you can access by right-clicking on the file you wish to view. See if you can play the new copy. This is usually preferable as opposed to downloading, since it prevents that other people go through the same issue.
- Try switching to desktop, if you are currently on mobile.

- It may also be that too many people have been viewing or downloading the file within a short period of time, and it might be on a 24-hour cooldown. If all else fails, see if you are able to download it. Otherwise, try waiting until a later time.
- **I tried viewing or copying a video, but it says it's processing. What does this mean?**

It means that the file still needs time to finish loading, even though you may see it in the drive. It should not be long before you are able to watch it.

- **I downloaded a video, but it has no audio.**

Try watching it in a different video player, such as VLC. Some people have reported difficulties with the default Windows player.

- **A video disappeared from the drive! Where did it go?**

If you can't see a file or folder that you know should be on the drive (eg. because you looked at it before, or it is listed on the Table of Contents), try refreshing the page.

Let us know if you still cannot see it. Sometimes privacy settings are accidentally changed when a file is edited, or there may be an error on the ToC.

Who made this page? A very nice cat.